BRAINWAVE CONSULTING™
Because good technology means better business

Services Overview   (as of October 2020)

The following services are now available to the cost-conscious owners of small and mid-sized organizations who want to maximize their technology-based business investments, effectively leverage their capabilities, and minimize their business risk:

Strategic Consultative Service Offerings

The following services help organizations to identify and remediate business risk:

- ### Technology Gap Analysis – Infrastructure & IT Operations
  - Provide a gap analysis of IT Infrastructure, IT Operations, and IT Staffing for business needs

  - Free Initial Consultation (30-60 minutes)
  - Flat fee[1] (plus associated travel[2])
  - Typical Project Engagement Duration: 5 – 10 business days

- ### CyberSecurity Gap Analysis
  - Provide a gap analysis of CyberSecurity & Compliance, including Policies & Staffing, as compared to security best practices and industry/regulatory compliance requirements

  - Free Initial Consultation (30-60 minutes)
  - Flat fee[1] (plus associated travel[2])
  - Typical Project Engagement Duration: 5 – 15 business days

- ### Technology / CyberSecurity Strategy & Roadmap
  - Map out an 18-48 month Information Technology and/or CyberSecurity Strategy & Roadmap for the organization based on its long-term business objectives

  - Free Initial Consultation (30-60 minutes)
  - Flat fee Range per Roadmap[1,3] (plus associated travel[2])
  - Typical Project Engagement Duration: 15 – 20 business days

Contact us today via Phone or Email for your FREE consultation!

1 – 50% of project fee required to start work; Balance of fee upon completion of deliverable
2 – Plus reasonable travel expenses, unless 100% remote work
3 – Cost of Deliverable depends upon the size and scope of the work
4 – Discounted rates available for longer duration engagements, and long-term support contracts

Tactical / Operational Service Offerings

The following services help to reduce the cost and complexity associated with implementing and maintaining technology and infrastructure, and with responding to security incidents.

- ## Project Plan and/or Implementation/Deployment
  - Develop comprehensive project plans for the implementation or migration of new and existing systems, networks, applications, and/or data centers.
  - Deploy information technology and/or CyberSecurity tools, devices and applications.

    - Flat fee Range per Project Plan[1][3] (plus associated travel[2])
    - Project Plan Costs are counted towards Project Implementation Costs
    - Typical Project Engagement Duration: 5 – 45 business days
    - Flexible Pricing Options (Hourly Costs, Flat Fee Projects, etc.)

- ## System or Network Maintenance/Troubleshooting
  - Provide expert troubleshooting of systems, networks, and/or applications;
  - Provide one-time or on-going break/fix and remediation services

    - Daily & Hourly Rates Available[4]
    - Pricing depends on scope of remediation and # of supported systems
    - Long-term Support options are available (Quarterly/Annual/Multi-Year)

- ## CyberSecurity Incident Response/Troubleshooting
  - Provide emergency incident response for in-progress or suspected malware infections;
  - Provide one-time or on-going break/fix and remediation services for CyberSecurity events

    - Daily & Hourly Rates Available[4]
    - Pricing depends on scope of remediation and # of supported systems
    - Long-term Support options are available (Quarterly/Annual/Multi-Year)

- ## Regulatory Compliance Documentation (Security/Privacy)
  - Provide guidance, assessments and/or documentation for completing compliance initiatives (e.g. FedRAMP, FISMA, AICPA SOC2, ISO 27001, GDPR, PCI DSS, HIPAA, etc)

    - Daily & Hourly Rates Available[4]
    - Pricing depends on scope of environment or compliance level
    - Long-term Support options are available (Quarterly/Annual/Multi-Year)

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Managed Service Offerings (On-Premises or Cloud)

The following services help organizations to reduce the cost and complexity associated with implementing and maintaining technology and infrastructure:

- Provide centrally managed anti-malware tools for servers, desktops and laptops;
- Provide remote management of servers or networking infrastructure (firewalls, switches);
- Provide remote management of cloud-based applications;
- Provide Voice over IP (VoIP) telephony services for one or more offices;
- Provide Unified Communications (including VoIP) services for one or more offices;
- Resell cloud-based applications such as Microsoft Office365 and Google G-Suite;
- Resell hardware or software from vendors such as Fortinet, Cisco, Netgear, Microsoft and others;

- Free and Low-cost Implementation Options
- Flexible Subscription Options (Annual, Multi-year, Month-to-Month, etc.) [4]

About Us

BrainWave Consulting Company, LLC is a leading provider of world-class Cybersecurity and Technology consulting services for progressive small and mid-sized organizations.

We help commercial and nonprofit organizations plan, implement, and maintain the technology solutions needed to run their business successfully – with security and compliance baked into the entire lifecycle. We have extensive experience helping organizations achieve and maintain compliance with standards such as HIPAA, PCI DSS, AICPA SOC 2, GDPR, CJIS, FISMA, FedRAMP and more.

Since 1995, we have helped many types of organizations, across different industries, maximize their technology investments and minimize their operational risks.

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